

CUSTOMER EVENT REPORT

Reporter Information

Event Reporter Name:	
Telephone:	
Email:	
Distributor Name:	

User Information

Country:	
Was user trained?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Training Provider (if known):	

Device Information

Device Type (Check one.)	Device Serial Number	Device Software Version
<input type="checkbox"/> SAM PAD 300		
<input type="checkbox"/> SAM PAD 300P		
<input type="checkbox"/> SAM PAD 350P		
<input type="checkbox"/> SAM PAD 360P		
<input type="checkbox"/> SAM PAD 450P		
<input type="checkbox"/> SAM PAD 500P		
<input type="checkbox"/> AED		
<input type="checkbox"/> PDU 400		

Accessories

Other Accessories Used
<input type="checkbox"/> Towel
<input type="checkbox"/> Razor
<input type="checkbox"/> Ventilation Kit
<input type="checkbox"/> Scissors
<input type="checkbox"/> Alcohol/Antiseptic Wipe
<input type="checkbox"/> None
<input type="checkbox"/> Other

Pad-Pak Information™

Pad-Pak Type (Check one.)	Lot/Serial Number	Expiration Date
<input type="checkbox"/> Pad-Pak		
<input type="checkbox"/> Pediatric-Pak™		

Patient Information

<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Unknown
Age in Years:
Time of Use (Local):
Date of Use:

Pre-Existing Medical Conditions (if known)

Medical Condition (Check all that apply.)	Details
<input type="checkbox"/> Diabetes Mellitus	
<input type="checkbox"/> Hypertension	
<input type="checkbox"/> Hyperlipidaemia	
<input type="checkbox"/> Implanted Pacemaker	
<input type="checkbox"/> Other	

Event Information

Was the event witnessed?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, by whom?
Was CPR performed by bystander prior to AED switch on?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, for how long?
What was the rescuer response time (from SCA to retrieving AED)?		
Was patient breathing prior to commencing CPR?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	
Did the patient have a pulse prior to commencing CPR?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	
Was a shock delivered?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Location of Resuscitation Attempt

Location (Check one.)	Details
<input type="checkbox"/> Home	
<input type="checkbox"/> Office	
<input type="checkbox"/> Medical Facility	
<input type="checkbox"/> Sports Center	
<input type="checkbox"/> Public Space	
<input type="checkbox"/> Other	
<input type="checkbox"/> Unknown	

Presenting Heart Rhythm (if known)

Heart Rhythm (Check one.)	Details (Provide additional information about heart rhythm, if known.)
<input type="checkbox"/> VF	
<input type="checkbox"/> VT	
<input type="checkbox"/> PEA	
<input type="checkbox"/> Asystole	
<input type="checkbox"/> Sinus Rhythm	
<input type="checkbox"/> Non-Shockable	
<input type="checkbox"/> Other	

Patient Outcome

Outcome (Check one.)	Details
<input type="checkbox"/> Survived to hospital admission	
<input type="checkbox"/> Survived to hospital discharge	
<input type="checkbox"/> Did not survive	
<input type="checkbox"/> Unknown	

Is the device used available for investigation, if required?

☐ Yes ☐ No

Was the event downloaded using Saver EVO™ software? ☐ Yes ☐ No

If yes, please upload event file to:

<http://heartsine.com/support/upload-saver-evo/>

If no, should HeartSine provide a printed or download version of the event?

☐ Printed ☐ Downloaded ☐ Neither

Additional Comments/Suggestions

--

Forward Hearts

Has the survivor been informed of the HeartSine Forward Hearts program? (http://heartsine.com/forward-hearts)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Does the survivor wish to participate in the Forward Hearts program?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Signature: _____

Date: _____

Report/Description of Saver Event

For HeartSine Use Only

--

Email:
support@heartsine.com

EMEA/APAC
HeartSine Technologies, Ltd.
203 Airport Road West
Belfast, Northern Ireland
BT3 9ED
Fax: +44 28 9093 9401
info@heartsine.com

U.S./Americas
HeartSine Technologies LLC
121 Friends Lane, Suite 400
Newtown, PA 18940
Fax: +1 215 860 8192
info@heartsine.com



The HeartSine products described in this brochure meet the European Medical Directive requirement.

UL Classified. See complete marking on product.

CAUTION: U.S. Federal law restricts this device to sale by or on the order of a licensed practitioner.

© 2017 HeartSine Technologies LLC. All rights reserved.



www.heartsine.com



If needed please give more details here