



HeartSine® Product Discontinuation Notice

19 April 2017

Dear Valued Customer:

We at HeartSine appreciate having the opportunity to serve your organisation over the years and look forward to our continued partnership.

HeartSine announced the End of Life and End of Trading of the HeartSine samaritan® PAD 300/300P (SAM 300/300P) Automated External Defibrillators (AEDs) in July 2016.

We are committed to supporting your HeartSine SAM 300/300P within the device warranty period.

Devices which are no longer within their warranty period will not be eligible for support, repair or replacement.

In place of the SAM 300/300P, HeartSine and Physio-Control offer the broadest range of AEDs on the market, so you can get exactly what you need for the health and safety of your community.

We thank you for your business and continued partnership. We encourage you to take advantage of any applicable trade-in programs to upgrade to our latest technology for any devices you own that are approaching or have exceeded their service life.

If you have any questions, please contact your local HeartSine or Physio-Control Sales professional.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter O'Hare".

Dr Peter O'Hare
Global Product Manager

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