

Appendix A

HeartSine samaritan PAD 350P/360P/450P/500P

Instructions to Identify and Power Cycle Device

- 1) To find your device serial number, see the labels on the rear of your device as shown below:

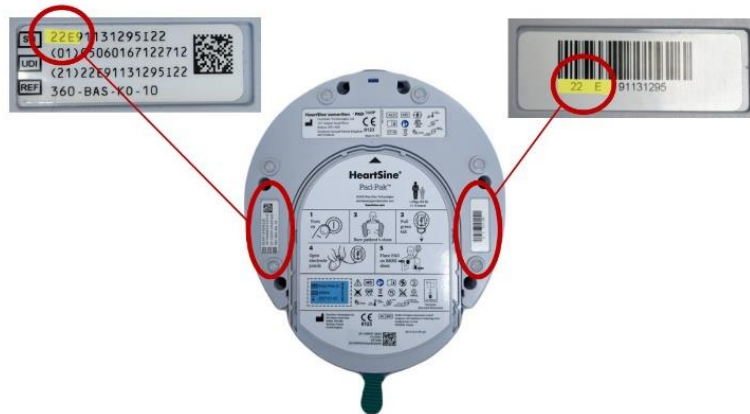


Figure 1 – Locating the device Serial Number & Prefix

The prefix of your device will depend on the year and device model. Please check your prefix against the table in this letter to determine if your device is affected.

- 2) If your device serial number prefix is present within the table on this letter, please perform the following steps to check your device delivers audio prompts.
- 3) Check the expiration date (YYYY-MM-DD) on the rear of the Pad-Pak (Figure 2). If the expiration date has passed, do not use and immediately replace the expired Pad-Pak.



Figure 2 – Pad-Pak Expiry

- 4) Place the HeartSine samaritan PAD face up on a flat surface and slide the Pad-Pak into the HeartSine samaritan PAD until you hear the “double click” to indicate that the tabs on the right and left sides of the Pad-Pak are fully engaged.



Figure 3 – Inserting a Pad-Pak

- 5) Verify that the green Status indicator is blinking to indicate the initial self-test routine has been performed and the device is ready for use.
- 6) Press the On/Off button to turn on the HeartSine samaritan PAD.



- 7) Listen for, but do not follow, the voice prompts to ensure you can hear the prompts
 - a) If you do not hear a prompt, contact your Authorized Distributor or HeartSine Technologies Technical Support at: heartsinesupport@stryker.com.
 - b) If you hear the prompt “Adult patient” and/or “Call for medical assistance”, no further action is needed.
- 8) Press the On/Off button to turn off the AED. Verify that the status indicator is flashing green. If you have not heard a warning message and the status indicator continues to flash green, the device is ready for use.
- 9) HeartSine Technologies recommends that the user carries out this check (Step 6- Step 8) **once every three months**. This can be carried out quickly without removing the AED from its case.
- 10) Although this audio issue will not cause a warning message, if any other warning messages are played, or you see a red flashing status indicator, please refer to User Manual (General Troubleshooting).